

# Frequently Asked Questions

Check the most frequently asked questions about vcards and their usage

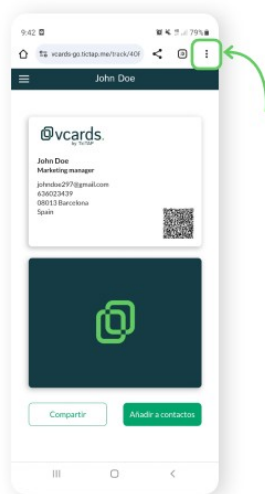
- [How to add my vcard to the home screen of my mobile?](#)
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# How to add my vcard to the home screen of my mobile?

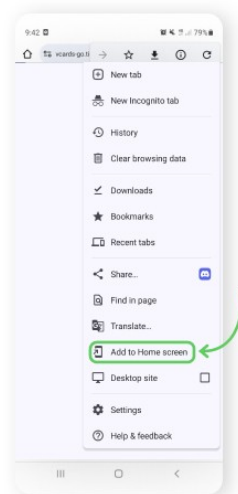
Adding your vcard to the home screen of your smartphone is the easiest way to access it directly. Follow these simple steps to add your vcard from Android or iOS devices:



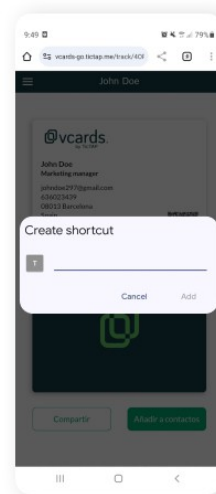
## Android



**1.**  
Click on this icon ⓘ



**2.**  
Click on "Add to Home screen"



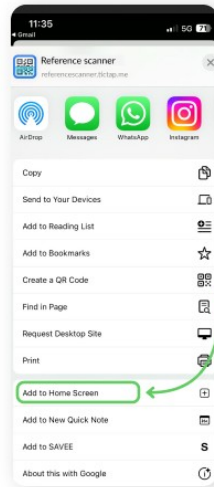
**3.**  
Click on "Install"



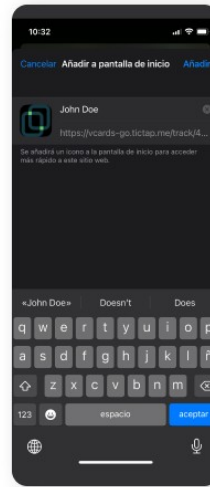
**4.**  
Done! Now you have your vcard on your mobile



1.  
Click on this icon 



2.  
Click on "Add to home screen"



3.  
Write a name  
for the icon

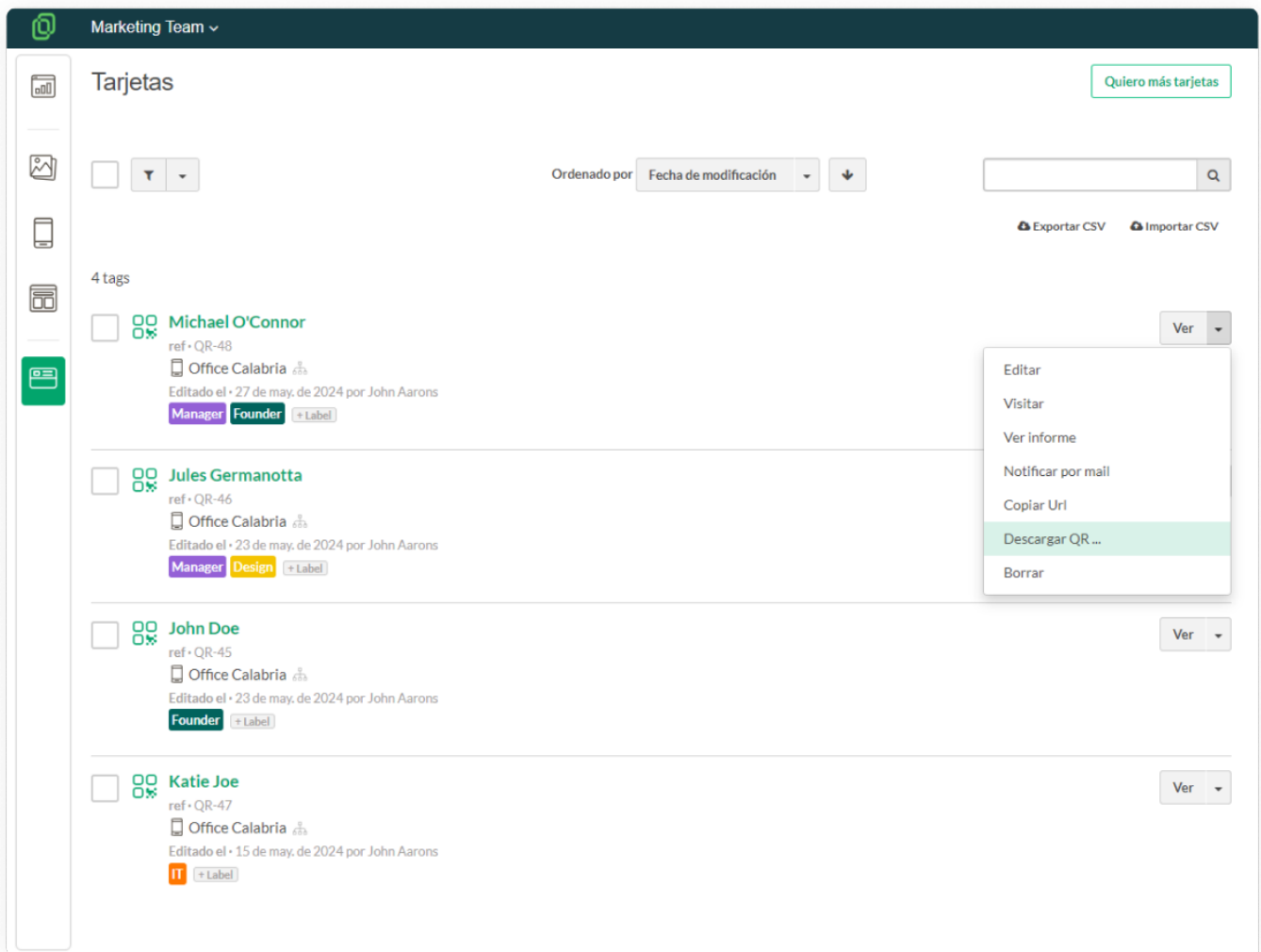


4.  
Done! Now you have your  
vcard on your mobile

# Can I attach my vcard in my email signature?

Yes, you can include a QR code linking to your vcard in your email signature. Follow these steps to do so:

**1. Choose your vcard and download its QR code in PNG format:**



**2. Add the QR code to your signature:** Open the signature settings of your email client and insert the QR code image into your signature. Ensure the design is clean and professional.

?? By adding a QR code to your email signature, you provide your contacts with the option to scan it with their mobile devices to quickly add your information to their contacts. This enhances the accessibility and professionalism of your communications.

# What information should I not include on my vcard for privacy reasons?

For privacy reasons, it is advisable not to include sensitive information such as:

**Financial Information:** Bank account numbers, credit card numbers, PayPal details, or other payment methods should not be included in a vcard. This data is critical for financial security and could be used for fraud if it falls into the wrong hands.

**Personal Security Information:** Social security numbers, national identification numbers, or other governmental identifiers used for identity verification or accessing government services should not be included in a vcard. Exposure of these numbers can lead to identity theft or fraud.

**Passwords or Access Codes:** Passwords, access codes for online accounts, social media, email services, or other systems should never be included in a vCard. These details are private and should be handled securely and discreetly.

In summary, a vcard should only contain essential contact information necessary for effective and professional communication. Any sensitive or private data should be protected and shared securely and appropriately according to privacy policies and current regulations.



# Can I use vcards with my own domain?

**Yes**, it is possible to use the vcard system under a subdomain of your property.

For example, if you own the domain **my-company.com**, you could access your vcards under any subdomain, such as **vcards.my-company.com**. On your end, you would only need to create an entry in your DNS service as follows.

```
type: CNAME
name: vcards.my-company.com
value: vcards-go.tictap.me
```

After making this change, you will need to notify us that you wish to use your own subdomain so we can update the URLs of your cards.

# How to use vcards to increase leads at fairs

If you're looking to create more active engagement with your potential clients and **increase the number of leads** at trade shows, adding a form to your vcard is a perfect solution. Vcard forms are flexible and versatile, allowing businesses to design compelling content that actively invites visitors to participate. At the trade show, visitors only need to scan the **QR code on your vcard** (which you can even print on roll-ups, flyers, or brochures) to access the form.



## Examples of Interactive Forms at Trade Shows

- **Satisfaction Surveys:** Satisfaction surveys are invaluable for gathering direct feedback from visitors. Using vcard's flexible forms, businesses can design customized surveys covering everything from booth evaluation to product or service perception. This real-time feedback provides crucial insights to enhance customer experience and adjust marketing strategies.
- **Photography Contests:** Imagine a photography contest held at a trade show where participants capture standout moments of the event or themes related to the company. With vcard's flexible forms, companies can easily create registration forms, collect images, and allow attendees to vote for their favorites. This approach not only increases brand interaction but also generates visually appealing content to share on social media.

In conclusion, vcard's flexible forms represent a powerful tool to **boost interaction and maximize results at trade shows** and corporate events. From data capture to creating interactive experiences, these tools enable businesses not only to effectively connect with their audience but also to convert that interaction into tangible

business opportunities. By leveraging these capabilities, companies can ensure that each participation at a trade show is not only successful but also strategically beneficial for their **growth and future development**.





# Do I need to install an app?

No, our solution is completely appless, ensuring that you don't need to download or install any applications on your device. Your vcard resides securely in the cloud as a unique URL. This URL can be easily saved to your desktop or bookmarked in your browser, allowing for quick and convenient access at any time.

Whether you need to share your contact information with someone or retrieve it for your own use, our cloud-based vcard ensures that your information is always available and up-to-date without the need for any additional software.